



TECHNICAL REQUIREMENTS

INPHONITEVOICE CLIENTS

The InphoniteVoice client is a browser based application that works in most web browsers on the Windows and Macintosh operating systems. The only requirement is support for the Silverlight plug-in. The InphoniteVoice client is used in both the SaaS (hosted) and on-premise solutions. In addition, the InphoniteVoice SaaS edition has an optional Import Client application to connects to your data source(s). The Import Client is a Windows application and will run on Windows XP, Vista, or Windows 7.

INPHONITEVOICE SERVER EDITIONS, REQUIREMENTS AND FEATURES

The InphoniteVoice server is only needed for on-premise solutions. This table displays the differences between the various editions of InphoniteVoice as well as some of the base requirements of each edition.

InphoniteVoice Edition	Desktop Lite	Desktop	Server	Enterprise	SaaS
Maximum Users	1	1	50	500	Unlimited
Included Users	1	1	5	25	Unlimited
Maximum Channels	1	4	32	128	N/A
Included Channels	1	1	2	2	N/A
Deployment Scenarios	Single PC	Single PC	Single PC or Server	Single or Dual Servers	N/A
Unlimited Messages	✗	✓	✓	✓	✓
SMS Text Messaging	✗	✓	✓	✓	✓
Report Subscriptions	✗	✓	✓	✓	✓
Report Filters	✗	✗	✓	✓	✓
IIS Support	✗	✗	✓	✓	N/A
SSL Support	✗	✗	✗	✗	✓
Windows XP/Vista/7	✓	✓	✓	✗	N/A
Windows 2003/2008 Server	✗	✗	✓	✓	N/A

HARDWARE REQUIREMENTS

This table displays the recommended hardware requirements based on single server deployments. Using the Enterprise edition, load may be balanced across multiple machines. Contact Inphonite Sales for more information on dual or multiple server deployments.

Number of Channels	CPU	RAM	HDD	SQL Server Edition
1-11 Channels	Dual Core processor 2.0 GHz or Higher	2 GB	250 GB HDD – No RAID	SQL Server 2005 or 2008 Express or better
12-32 Channels	Dual Core processor 2.5 GHz or Higher	4 GB	500 GB HDD – RAID 1 or 5	SQL Server 2005 or 2008 Express or better (Standard edition recommended)
32-96+ Channels	Two - Dual Core processors or One - Quad Core processor 2.5 GHz or Higher	8 GB	1 TB HDD – RAID 1 or 5	SQL Server 2005 or 2008 Standard or Enterprise

InphoniteVoice utilizes Dialogic and PIKA telephony hardware and software. This table displays the requirements for the different architectures that are currently available.

Platform	Dialogic	PIKA DSP	PIKA HMP	PIKA VoIP (HMP)
Slot Type (full height case)	PCI/PCIe	PCI	PCIe	N/A (Boardless)
Virtual Machine Supported	✘	✘	✘	✔
Windows XP (32-bit)	✔	✔	✔	✔
Windows Vista (32-bit)	✔	✘	✘	✘
Windows 7 (32-bit)	✔	✘	✘	✘
Windows 2003 Server (32-bit)	✔	✔	✔	✔
Windows 2008 Server (32-bit)	✔	✘	✘	✘
Windows 7 (64-bit)	✔	✘	✘	✘
Windows 2003 Server (64-bit)	✘	✘	✘	✘
Windows 2008 Server (64-bit)	✔	✘	✘	✘
Windows 2008 R2 Server (64-bit)	✔	✘	✘	✘